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## **BELLSOUTH**

**Kathleen B. Levitz** Vice President-Federal Regulatory

August 13, 1998

Suite 900 1133-21st Street, N.W. Washington, D.C. 20036-3351 202 463-4113 Fax: 202 463-4198 Internet: levitz.kathleen@bsc.bls.com

Ms. Magalie Roman Salas Secretary Federal Communications Commission 1919 M Street, NW, Room 222 Washington, D.C. 20554

Re: Written Ex Parte in CC Docket No. 98-121

Dear Ms. Salas:

This is to inform you that BellSouth Corporation has submitted today a written ex parte to the staff of the Common Carrier Bureau's Policy and Program Planning Division. That ex parte sets forth additional information about the respondents to the survey upon which the M/A/R/C study submitted in support of BellSouth's second application for authority to provide in-region, interLATA services in Louisiana relies. This information has been submitted in response to a request from the staff of the Common Carrier Bureau.

Pursuant to Section 1.1206(a)(1) of the Commission's rules, we are filing two copies of this notice and that written  $\underline{\text{ex parte}}$  presentation. Please associate this notification with the record of CC Docket No. 98-121.

Sincerely, Kackleen & Levrtz

Kathleen B. Levitz

Attachment

cc: Carol Mattey

No. of Copies rec'd 4 List A B C D E

BELLSOUTH

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August 13. 1998

Suite 900 1133-21st Street, N W Washington, D C, 20036-3351 202 463-4113 Fax, 202 463-4198 internet, levitz kathieen@bsc.bts.com

Ms. Carol Mattey. Chief Policy and Program Planning Division Common Carrier Bureau Federal Communications Commission 1919 M Street. N.W. Washington. D.C. 20554

Written Ex Parte in CC Docket No. 98-121

Dear Ms. Mattey:

Mr. William Agee of your staff has requested that BellSouth submit additional information about the survey upon which the M/A/R/C study filed in support of BellSouth's application for authority to provide inregion, interLATA services in Louisiana on July 9. 1998 relies. In particular Mr. Agee asked BellSouth to indicate how many of the respondents to the survey answered each survey question and, of those respondents answering each question, how many fell into the "mostly business usage" category and the "mostly personal usage" category. Attached is the requested information. If after reviewing this information your staff has further questions on this subject, please call me at (202) 463-4113.

In compliance with Section 1.1206(a)(1) of the Commission's rules, we have today filed with the Secretary of the Commission two copies of this written <u>ex parte</u> presentation and requested that it be associated with the record of CC Docket No. 98-121.

Sincerely.

Kathleen D. Secrtz
Kathleen B. Levitz

Attachment

cc: Mr. William Agee

Ms. Andrea Kearney

M/A/R/C Research Study Number 9800952\_\_\_\_\_\_

7 Apr 98 Table 1

la) And, where did you see our ad?

	Total
Base - TOTAL RESPONDENTS	202
NEWSPAPER	
The Times-Picayune	169 83.7
Gambit	13 6.4
Other	14 6.9
Don't know/Don't	(-

remember

7 Apr 98 Table 2

4) Who is your current PCS provider?

Total

Base - TOTAL RESPONDENTS

202

CURRENT PCS PROVIDER

PrimeCo 96 47.5

Sprint PCS 106 52.5

47.3

M/A/R/C Resear		 	
Study Number	9800952	 	

5) For how long have you been a customer with (SPRINT PCS/PRIMECO)?

r -	otal
Base - TOTAL RESPONDENTS	202
PCS CUSTOMER TENURE	
One month or less	12 5.9
Over one month but less than 3 months	25 12.4
Three months but less than 6 months	55 27.2
Six months but less than 9 months	35 17.3
Nine months but less than $1$ year	34 16.8
One year but less than 3 years	41 20.3
Three years or more	-

M/A/R/C Resear	ch	 
Study Number	9800952	

6) Approximately what percent of the time do you use your mobile phone for business reasons and for personal reasons. Your responses need to total 100%.

a superiodo neca (o	COTAL 100%.
	Total
Base - TOTAL RESPONDENTS	202
PERCENT BUSINESS	
0	<b>44</b> 21.8
1-10	14 6.9
11-20	10 5.0
21-30	23 11.4
31-40	16 7.9
41-50	38 18.8
51-60	7 3.5
61-70	8 <b>4.</b> 0
71-80	21 10.4
81-90	11 5.4
91-99	3 1.5
100	7 3.5
Mean Std.Dev. Std.Err.	39.74 31.40 2.21

7 Apr 98 Table 5

6) Approximately what percent of the time do you use your mobile phone for business reasons and for personal reasons. Your responses need to total  $100^{\circ}$ .

	Total
Base - TOTAL RESPONDENTS	202
PERCENT PERSONAL_	
0	7 3.5
1-10	13 6.4
11-20	13 6.4
21-30	16 7.9
31-40	8 4.0
41-50	38 18.8
51-60	12 5.9
61-70	13 6.4
71-80	22 10.9
81-90	12 5.9
91-99	<b>4</b> 2.0
100	<b>44</b> 21.8
Mean Std.Dev. Std.Err.	60.26 31.40 2.21

7 **A**pr 98 Table 6

7) Who pays your monthly mobile bill, you, your company, or both?

	Total
Base - TOTAL RESPONDENTS	202
WHO PAYS BILL	
Customer pays	166 82.2
Company pays	19 9.4
Both	17 8.4

M/A/R/	C Resear		 	 	
Study	Number	9800952_	 	 	

8) Think back to when you first signed up for mobile service with (SPRINT PCS/PRIMECO). Which one of the following five statements BEST describes why you chose mobile service with (SPRINT PCS/PRIMECO)? (READ LIST)

Total

Base - USE 51%+ FOR 107 PERSONAL REASONS

REASON CHOSE CARRIER

I wanted to replace my residential 5.6 wireline phone with mobile service for all voice communications

I wanted to add another line at home 4. and decided to add mobile service instead of another wireline

I was getting phone service for the first time for my residence and decided to use mobile service instead of wireline service

I wanted a mobile 59 option in addition to my residential wireline phone, and decided to add mobile service

1 wanted to replace my current cellular 20.6 service with this mobile service

(DO NOT READ) None 11 of the above 10.3

M/A/R/C Research Study Number 9800952\_\_\_\_\_

7 Apr 98 Table 8

9) Now, I'm going to read six statements that may or may not describe how you use your (SPRINT PCS/PRIMECO) service for reasons other than business. As I read each statement, please tell me if that statement describes you or not. (READ LIST. PAUSE AFTER EACH. ENTER CORRECT CODE FOR EACH "YES" RESPONSE).

Total

Base - USE 51%+ FOR 107 PERSONAL REASONS

BEST DESCRIPTION

I use the mobile 11 service as the 10.3 primary telephone in my home

I use the mobile 50 service to make 46.7 calls when I am at home, in addition to using a regular wireline telephone

I use the mobile 19 service to receive 217.8 calls at home, instead of having callers dial my wireline telephone

I use the mobile 107 service to make 100.0 calls when I am away from home, instead of using a payphone or calling card

I use the mobile service to make 84.1 calls when I am away from home, instead of using the wireline phone of a friend, business associate, etc.

M/A/R/C I	Resear	ch	 	
Study Nur	nber	9800952		

7 Apr 98

Table 8

9) Now, I'm going to read six statements that may or may not describe how you use your (SPRINT PCS/PRIMECO) service for reasons other than business. As I read each statement, please tell me if that statement describes you or not. (READ LIST. PAUSE AFTER EACH. ENTER CORRECT CODE FOR EACH "YES" RESPONSE).

Total

Base - USE 51%+ FOR 107 PERSONAL REASONS

BEST DESCRIPTION

I use the mobile 96 service to receive 89.7 calls when I am away from home

(DO NOT READ) None of the above

7 Apr 98 Table 9

10) Think back to when you first signed up for mobile service with (SPRINT PCS/PRIMECO). Which one of the following five statements BEST describes why you chose mobile service with (SPRINT PCS/PRIMECO)? (READ LIST)

statements BEST desc	ribes why you chose
	Total
Base - USE 50%+ FOR BUSINESS REASONS	95
REASON CHOSE CARRIER	
I wanted to replace my business wireline phone with mobile service for all voice communication	4 4.2
I wanted to add another line at work and decided to add mobile service instead of another wireline	<b>4</b> <b>4</b> .2
I was getting phone service for the first time for my work and decided to use mobile service instead of wireline service	9 9.5
I wanted a mobile option in addition to my business wireline phone, and decided to add mobile service	32 33.7
I wanted to replace my current cellular service with this mobile service	38 40.0
(DO NOT READ) None	8

8.4

of the above

M/A/R/C Resear	ch	
Study Number	9800952	

11) Now, I'm going to read five statements that may or may not describe how you use your (SPRINT PCS/PRIMECO) service for business reasons.

As I read each statement, please tell me if that statement describes you or not. (READ LIST. PAUSE AFTER EACH. ENTER CORRECT CODE FOR EACH "YES" RESPONSE).

OR EACH "YES" RESPON	ISE).
	Total
Base - USE 50%+ FOR BUSINESS REASONS	95
BEST DESCRIPTION	
use the mobile service as my orimary business telephone	41 43.2
I use the mobile service as a second telephone at work, in addition to a wireline phone	50 52.6
I use the mobile service to receive calls when I am away from my workplace	89 93.7
I use the mobile service to make calls when I am away from my workplace, instead of using a payphone or calling card	93 97.9
I use the mobile service to make calls when I am away from my workplace, instead of using the wireline phone of a friend, business associate, etc.	
(DO NOT READ) None of the above	-

M/A/R/C Resear		 	 
Study Number	9800952	 	 

8) Think back to when you first signed up for mobile service with (SPRINT PCS/PRIMECO). Which one of the following five statements BEST describes why you chose mobile service with (SPRINT PCS/PRIMECO)? (READ LIST) 10) Think back to when you first signed up for mobile service with (SPRINT PCS/PRIMECO). Which one of the following five statements BEST describes why you chose mobile service with (SPRINT PCS/PRIMECO)? (READ LIST)

statements BES1 desci	ibes wny	you	cnose	MODITE	service	WI
	Total					
Base - TOTAL RESPONDENTS	202					
REASON CHOSE CARRIER	(TOTAL)_					
I wanted to replace my wireline phone with mobile service for all voice communication	10 5.0					
I wanted to add another line at home or work and decided to add mobile service instead of another wireline	9 <b>4</b> .5					
l was getting phone service for the first time for my home or work and decided to use mobile service instead of wireline service	13 6.4					
I wanted a mobile option in addition to my residence or business wireline phone, and decided to add mobile service	91 <b>4</b> 5.0					
I wanted to replace my current cellular service with this mobile service	60 29.7					
(DO NOT READ) None of the above	19 9.4					

7 Apr 98 Table 12

13) These last few questions are just to divide our interviews into groups. Into which of the following categories does your age fall? Are you (READ LIST)?

	Total
Base - TOTAL RESPONDENTS	202
AGE	
Under 18	1 0.5
18 to 24	20 9.9
25 to 34	7 <b>4</b> 36.6
35 to 44	63 31.2
<b>4</b> 5 to 54	32 15.8
55 to 64	9 4.5
or, 65 and over	3 1.5
(DO NOT READ) Refused	-

7 Apr 98 Table 13

## 15) What is your occupation?

	Total
Base - TOTAL RESPONDENTS	202
OCCUPATION	
Professional	47 23.3
Salesman/Inside salesman	24 11.9
Managerial/Officials	22 10.9
Clerical	21 10.4
Service worker	15 7.4
Semi-Professional	13 6.4
Technical	10 5.0
Laborer	9 <b>4.</b> 5
Outside/Professional	7 3.5
Student	3.0
Engineer	5 2.5
Craftsman/Foreman	5 2.5
Semi-skilled	5 2.5
Retired	4 2.0

M/A/R/C Resear	c'h	 
Study Number	9800952	 

## 15) What is your occupation?

	Total
Base - TOTAL RESPONDENTS	202
OCCUPATION	
Housewife	3 1.5
Military	2 1.0
Farm	-
Unemployed	-
Other (SPECIFY)	<b>4</b> 2.0
Don't know/Prefer not to answer	-

Female	Male	SEX	Base - TOTAL RESPONDENTS		18) (ENTER SEX)	M/A/R/C Research Study Number 9800952
93 46.0	109 54.0		202	Total		52

M/A/R/C Reseat	rch	
Study Number	9800952	 

7 Apr 98

Table 15

19) And, finally, you are one of just a few PCS customers we'd like to invite to participate in a brief follow-up interview to this one.

Would you be willing to do the follow-up interview?

	Total
Base - TOTAL RESPONDENTS	32
INVITATION	
Yes	31 96.9
No	1 3.1

M/A/R/C Resear	ch	4-W-1	
Study Number	9800952		

20) Thank you. While I have you on the phone, I want to go ahead and schedule the time for the follow-up interview. Is there a better day of the week for you? Is a day time or an evening time better for you? (INTERVIEWER: REFER TO SCHEDULE. SCHEDULE THE FOLLOW-UP INTERVIEW TO BE AS SOON AS POSSIBLE IN THE NEXT DAY OR TWO. ONCE RESPONDENT IS SCHEDULED, LET SUPERVISOR KNOW IMMEDIATELY AFTER YOU HANG-UP, SO THAT NO ONE ELSE IS SCHEDULED FOR THAT TIME TOO.)

	Total
Base - AGREE TO PARTICIPATE	31
ABLE TO SCHEDULE	
Scheduled	31 100.0
Unable to schedule	-